

Building Powerful Work Relationships

(1 day)

WHO SHOULD ATTEND?

Workshop participants can include supervisory managers, team leaders or anyone with the formal responsibility of leading people. Recommended maximum class size is 15 participants.

OBJECTIVES

Research shows that managers have a dramatic impact on how their employees feel about the workplace. This workshop is designed to explore the concept of building a strong relationship to work more effectively together. Key leadership behaviours including coaching, recognition, and feedback will be explored within the context of enhancing relationships with staff. The workshop is based on adult education principles following the model of presenting theory, discussing examples, having a personal experience, reflection and application.

WHAT YOU WILL LEARN

The workshop is designed so that participants will be able to:

- Understand the rationale for enhancing employee relationships
- Consider the “whole person” when interacting with staff
- Recognize style differences between you and your staff
- Build skills in recognizing and supporting employees
- Give and receive feedback effectively

MATERIALS

Participant workbook, copies of PowerPoint slides, and access to Convergence Group website resources. Fees include training, materials and the Myers Briggs Type Assessment (MBTI).

CONTACT

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